



2022

Impact Report

ifm
community medicine





Some of the most important things in life cannot be seen
Like good health, and kindness, and love;
They exist in the spaces behind—
And between—
Tangible in the minds and the hearts
Of those they touch.
We like to think we have that in common:
Serving our community
Providing medical services
And aiding those who need it most.
So although we choose to avoid the spotlight,
We hope to be seen through our work.



It's not about growth. It's about serving the community need.

As we look back on the past year, the one word that keeps popping up is “growth.”

We added two community health workers, one family nurse practitioner and one front office manager.

Partner clinic sites increased by more than 35%.

We added a significant new service with the Community Health Worker Program.

Our budget/revenue more than doubled.

The administrative office moved from our “little house on Loughborough” to a large business address for not-for-profits at the Delmar DivINE.


Everything, it seems, has been about growth. But from my perspective, it is not at all about growth. I can remember over the last several years being asked on several occasions about my vision for the organization: “How big do you want it to be?” or “How much growth do you hope to see?”

My answer then is my answer now — it's not about growth. I am not interested in growth for the sake of growth.

Growth is only a byproduct of striving to continue to meet the community's needs. Meeting the community's needs is the goal — the one and only goal.

And without our community of donors, our community of partners, our community of volunteers who make us who we are, we could not meet the needs of the community at large. Thank you for your service, your compassion, your friendship. We are truly grateful.

In service,

A handwritten signature in black ink, appearing to read "Dave Campbell". The signature is fluid and cursive, with a large initial "D" and "C".

Dave Campbell, M.D., M.Ed.
President, CEO

OUR PARTNERS

Supporting Our Mission

Bayless School District

Covenant House
Missouri

Crisis Nursery
Saint Louis

Epworth Children
& Family Services

Every Child's
Hope Evangelical
Children's Home

Hancock Place
School District

Harris-Stowe State
University

Hilltop Early Child
Development Center

Jennings School
District

Logos School

Lydia's House

Missouri Baptist
Children's Home

Nahed Chapman New
American Academy

Pattonville
School District

Room at the Inn

SouthSide Early
Childhood Center

Special School District

St. Francis
Community Services

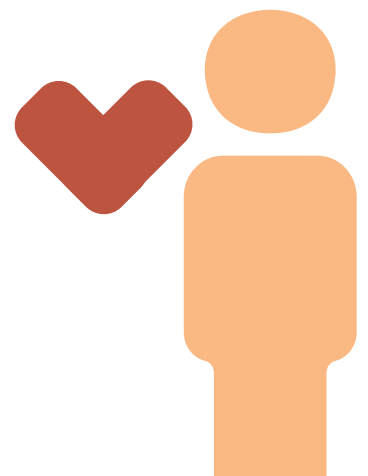
St. Vincent Home
for Children

The Women's
Safe House

Youth In Need

100% of partners agreed or strongly agreed that their agency's partnership with IFM makes it easier to meet their clients' needs.

88.2% of partners agreed or strongly agreed that having a clinic on site reduces the cost of medical services for both their clients and their agency.



An Ongoing Partnership

Expanding to meet our partners' needs

Our partnership with Youth In Need began in 2009 when they asked us to help them meet national Head Start exam and screening requirements for their south city location. Many of the patients there were recent refugees and had great difficulty accessing the traditional system. Samantha Marquard had just joined IFM, and she set up that clinic (and still operates it today). But that was only the beginning of our partnership with YIN.

Soon they asked us to help with health care of the older youth in their transitional living program in St. Charles. That began with providing backup to their nurse and has expanded to four clinics a week—operated by our nurse practitioners.

This fall, we will be opening a clinic at another of their Head Start locations in the Academy neighborhood.

Introducing “Prescription for Play” at YIN-South City

In April of this year, Samantha Marquard’s Doctoral Capstone project won first place at the Midwest Nursing Research Society Conference for her “Prescription for Play” initiative, which she implemented at YIN-South City. Age-appropriate toys, funded by Cardinals Care, are “prescribed” at each Well Child visit to encourage play, imagination and fine motor skill development.

Each toy is accompanied by a card, illustrating ways families can use the toys to engage the child.

Marquard says, “The big part of Prescription for Play is the part where providers are talking with caregivers about how play helps their child’s development and how playing with a loving caregiver each day is important for social emotional learning.”

We are so proud of our nurse practitioners and innovative programming like Prescription for Play. The kids definitely look forward to the time in each visit when Nurse Sam grabs their toy out of the toy room and gets on the floor with them!



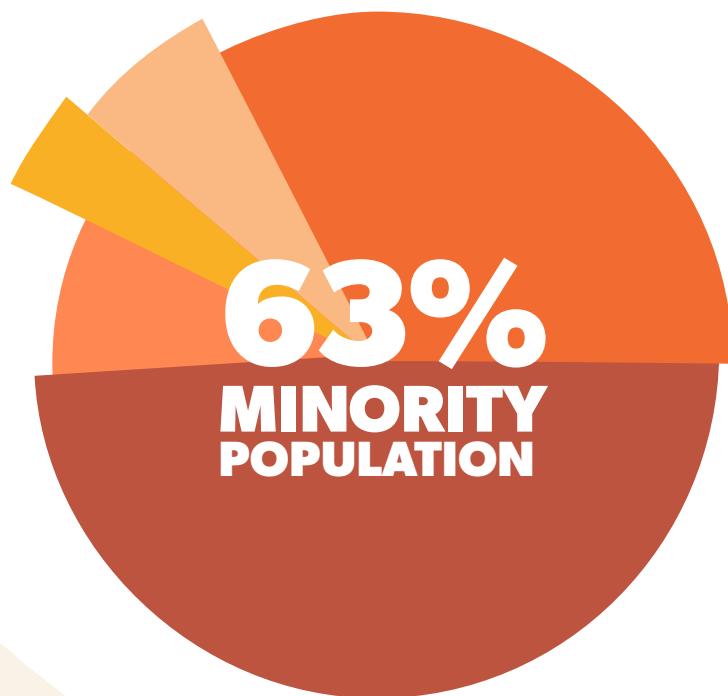
OUR PROGRESS

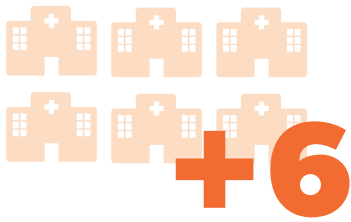
Community Impact

As we continue to focus on meeting the community's need, expanding our reach has been vitally important.

Patient demographics

Black	49%
White	33%
Hispanic	8%
Asian	6%
Other	4%

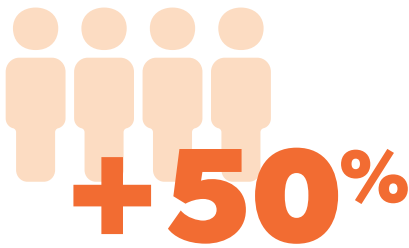




Clinic sites increased from 20 to 26



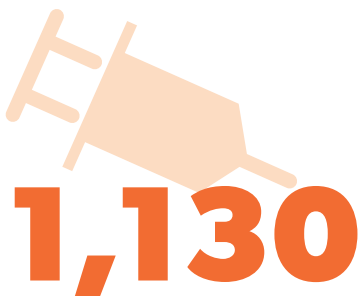
ZIP codes served



Patient visits increased from 4,429 to 6,660



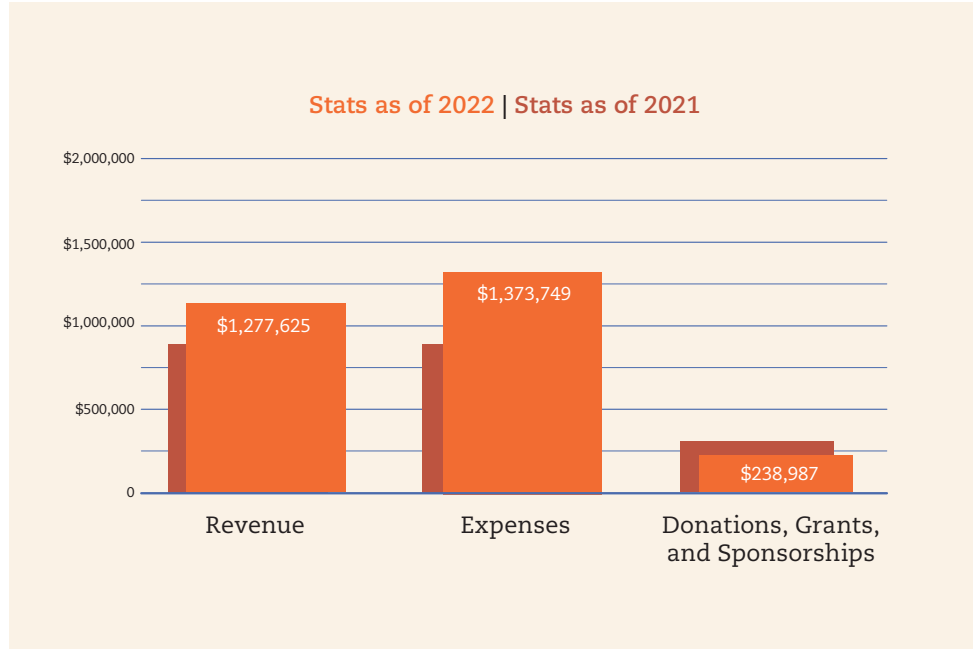
Unique patients, a 6.4% increase from last year



Vaccines given

Fiscal responsibility

We believe in being good stewards of our gifts. We thank you for the unbelievable support in contributing to our mission.



Serving Bridgeton

In October 2021, the St. Louis Community Foundation awarded a \$5.3 million grant from the Bridgeton Landfill Community Project Fund to create Connection for Health & Healing. This partnership between SSM Health DePaul Hospital and IFM Community Medicine serves those hardest hit by the effects of the Bridgeton Landfill.

On-site primary care clinics have been established at Missouri Baptist Children's Home and Room at the Inn. A third community clinic, open to everyone in Bridgeton, will open in late fall.

OUR PROGRESS

Professional Development

As our reach grows, so does our need for team members. We are thankful for the opportunity to hire additional community health workers and for the volunteers who topped last year's hours served from 1,466 to 1,980 (+35%).

“Volunteering with IFM Community Medicine has been highly influential in determining what kind of physician I hope to be and what patients I hope to serve.”

- ALEX TEGELER, CURRENT LEAD VOLUNTEER



A new meaning to “family medicine”

Brook Raye has been a Nurse Practitioner at our Vietnamese Clinic at the St. Francis Community Center

Mary Ann Miller, Volunteer for a decade. When she noticed a growing need for more support at the clinic, she invited her mom, Registered Nurse Mary Ann Miller, to volunteer. Mary Ann has now volunteered with IFM for more than 7 years.



Our volunteers – on a path to a career in medicine

IFM is so grateful for the partnership with Washington University's post-baccalaureate/pre-

Alex Tegeler, Lead Volunteer medical program. More than 60 individuals have spent 1-3 years volunteering in our clinics and have gone on to careers in medicine. We believe this partnership (initiated by Rachel Werner in 2014) doesn't just result in quality care, but it helps form future doctors within our community who will have an understanding of the needs of the underserved.

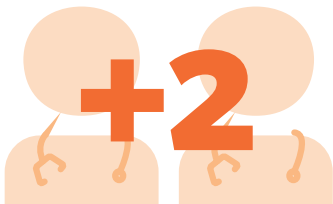


Adding to the team

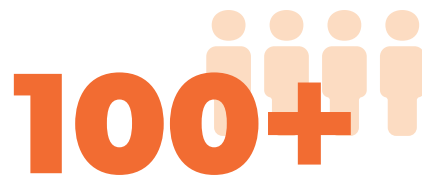
Two Community Health Workers (CHW) have been hired as part of Connection for Health & Healing to provide resources and support for individuals and families in navigating health and social service systems. Families are assisted with needed medications, food, household items and Medicaid enrollment.

“I don’t know what I would have done without your help. My kids and I were alone and homeless and you were kind, compassionate and helped me get to a better place.”

- CLIENT OF ONE OF OUR COMMUNITY HEALTH WORKERS



Hired two Community Health Workers



Organizations reached by Community Health Workers



ifm

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Our New Home

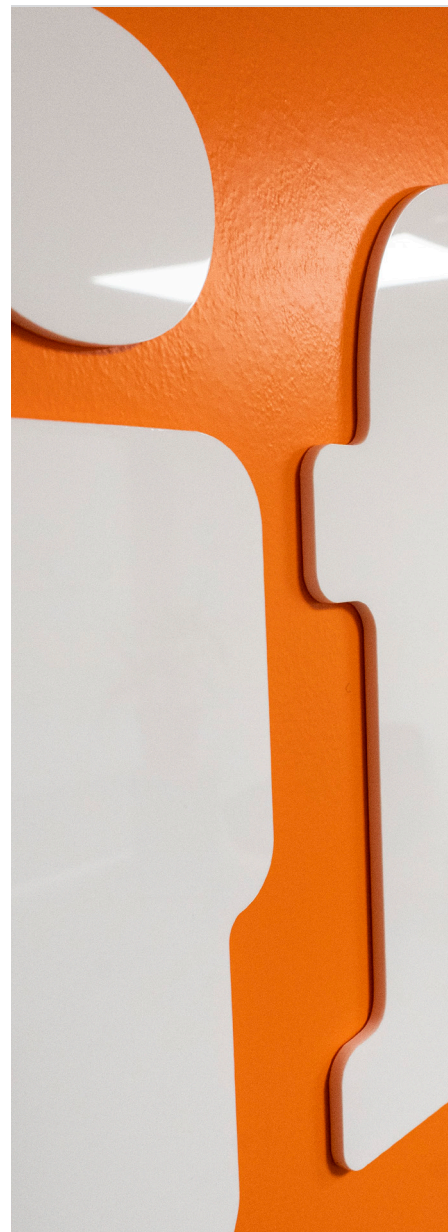
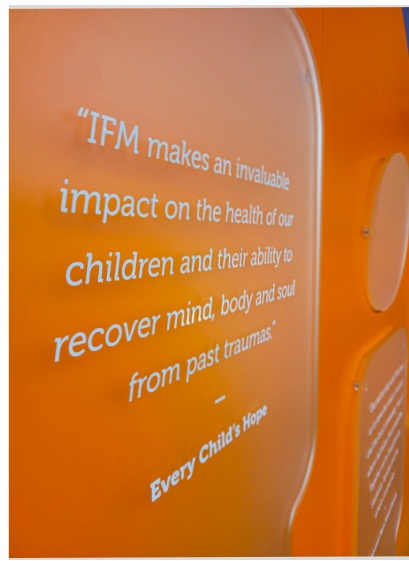
At Delmar DivINe

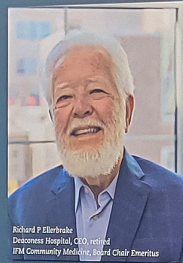
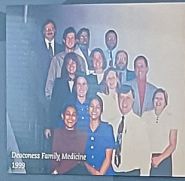
OUR NEW HOME

The IFM Feature Wall & Devoted Service Wall

Found in our new location at the Delmar DiviNe, the Feature Wall expresses the intentionality behind our work. The variety of colors represent the diversity of people and organizations we serve. Each acrylic “i” tells the story of our partners and is translucent to emphasize how our behind-the-scenes work shines through to serve the community.

Our Devoted Service Wall, found in the Ellerbrake Deaconess Legacy Room, pays tribute to the spirit of Deaconess, a reminder that devoted service endures in the community even as worldly organizations and institutions change. This devoted service spreads hope and strength to the displaced and underserved in order that they may find new strength to pass on to others.





ifm DEVOTED SERVICE



We were founded in the Deaconess spirit of devoted service: the heartfelt belief that, though worldly organizations and institutions are ever changing, the work done in service to our community endures. Each day, it spreads by word and by deed granting hope and strength to those in need that they might do the same for others.



Honoring Reverend Richard Ellerbrake

For most looking at IFM from the outside, they see Dr. Campbell, the founder and CEO, as the face of the organization. There is another individual who, behind the scenes, has been there from Day 1 — someone without whom IFM would likely not exist today. That person is Reverend Richard Ellerbrake. Rev. Ellerbrake retired as CEO of Deaconess Hospital in 1991, but agreed in 2000 to join the inaugural board of directors of IFM. He served first as a board member, then board chair for 12 years, and now as Chair Emeritus. He has faithfully and tirelessly carried the flag for IFM and made contacts for funding that, on more than one occasion, saved the day (and saved the organization). He embodies the spirit of Deaconess, and we couldn't think of a more appropriate person to honor on our Devoted Service Wall.

DONORS

Investing in a Healthier Community

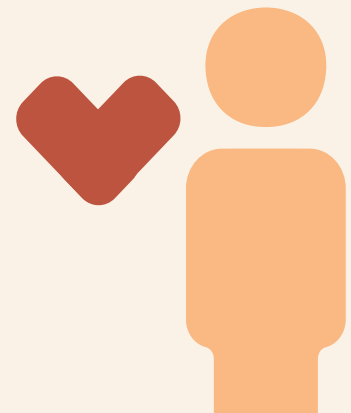
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A Lifetime Founders Guild Donor has contributed \$2,500 or greater over the lifetime of IFM Community Medicine



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Church Women United

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Esse Health Foundation

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Mercy Hospital South

Old Enterprise Foundation

Saigh Foundation

Signature Healthcare Foundation

SSM Health DePaul Hospital

SSM Health Foundation

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Amazon Wishlist

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Giving Tuesday

Schnucks Rewards Card Program

Year End Appeal

Thank you to our donors

We would like to reiterate our gratitude and thanks to our donors. Without your support, we would not be able to reach those who desperately need quality health services. Your generous gifts allow us to give the gifts of medicine, hope and strength.



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Program Coordinator,
Saint Louis University

Thank you to former board members [Jerome Thurman, MD](#), [Lorinette Wirth](#) and [Felicia Ford](#).
Dr. Thurman has transitioned to serve on the IFM Medical Advisory Board.
Lorinette and Felicia completed their board terms during the 2022 fiscal year.



Leadership team

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President, CEO

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Sharon Neumeister, RN, BSN, MA
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Maggie Graf, RN, MSN
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